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What school or college staff should do if they have concerns about safeguarding practices within the school. All staff and volunteers should feel able to raise concerns about poor or unsafe practice and potential failures in the school or college's safeguarding regime and know that such concerns will be taken seriously by the senior leadership team.

Appropriate whistleblowing procedures, which are suitably reflected in staff training and staff behaviour policies, should be in place for such concerns to be raised with the school or college's senior leadership team.

Where a staff member feels unable to raise an issue with their employer or feels that their genuine concerns are not being addressed, other whistleblowing channels may be open to them:

- General guidance can be found at [Advice on whistleblowing](#)
- The NSPCC whistleblowing helpline is available for staff who do not feel able to raise concerns regarding child protection failures internally
- Staff can call 0800 028 0285 – line is available from 8:00 AM to 8:00 PM, Monday to Friday
- Email: [help@nspcc.org.uk](mailto:help@nspcc.org.uk)

In addition, the LADO is available for staff / parents to contact if they feel that a concern has not been recognised:

